

# Online Tutoring: Anywhere, Anytime



*Math \*\* Science \*\* Business \*\* Writing*

*For subjects and schedules, go to  
[http://www.smarthinking.com/static/pub\\_common/hours.cfm?st=1](http://www.smarthinking.com/static/pub_common/hours.cfm?st=1)*

It's midnight, the night before your final and you're stuck on a problem. You decide it's too late to email your professor or call classmates. As you slip deeper into panic mode, you gulp your caffeinated drink and mumble under your breath, "where is help when I need it?"

Tired of situations like this one? We've got the answer to your studying needs!

## ***With SMARTHINKING Online Tutoring, you can***

- **Connect With a Tutor** and interact live.
- **Submit your Writing** for any class to our Online Writing Lab.
- **Submit a Question** and receive a reply from a tutor.



**Center for Online Learning students are initially provided with access information for Smarthinking, an online tutoring service, within the Strategies for Success course, SLU101. Students are also provided access to Smarthinking if they are enrolled in any Accounting, English, or Math course or MGT325, Finance for Managers. Access remains current while enrolled in the COL program.**

***Help when you need it: 24 hours a day!***

## **Technology Requirements and Troubleshooting**

- Cookies/Javascript should be enabled.
- Please disable all popup blockers for [www.smarthinking.com](http://www.smarthinking.com)
- Make sure that your browser is set up to allow cookies and pop-up windows (SMARTHINKING uses both of these)
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com> and follow the instructions for the free download.
- For a **full list** of the most up to date settings, please refer here <http://www.smarthinking.com/static/customerSupport/technicalRequirementsFAQ/>

## ***Need help using SMARTHINKING?***

Click on the **SMARTHINKING Student Handbook** in the Customer Support & FAQ area of your homepage!! Or, you can contact Customer Support at [support@smarthinking.com](mailto:support@smarthinking.com) or (888) 430-7429 ext. 1 (Mon-Fri, 8am – 6pm ET)